



# Federal Communications Commission

Approved by OMB  
3060-0999  
See instructions for  
public burden estimate.

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2017 - December 31, 2017

Filing Confirmation Number: 0008055330

Filing Deadline: January 16, 2018

FRN: 0021593975

Filing Date: 01/08/2018 05:39 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Q LINK WIRELESS LLC  
Brand Names: Q LINK WIRELESS LLC  
PO Box:  
Street Address: 499 EAST SHERIDAN STREET, STE 400  
City: DANIA  
State: FL  
Zip Code: 33004

Contact Name: ISSA ASAD  
Contact Phone: (800) 610-1540  
Contact Fax: (305) 442-0224  
Contact Email: reg@qlinkwireless.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: FAS TEK COMPLIANCE SOLUTIONS  
PO Box:  
Street Address: 1725 WINDWARD CONCOURSE, STE 150  
City: ALPHARETTA  
State: GA

Contact Name: SUSAN COCKERHAM  
Contact Phone: (678) 672-2837  
Contact Fax: (678) 672-2830  
Contact Email: scockerham@fastekteam.com

### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

N/A

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: [www qlinkwireless.com](http://www qlinkwireless.com)

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months:

### Methodology for Functionality Levels

## Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 1

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	1	100%					1

## Handset 1: ZTE N817

### Handset Maker

ZTE

### Handset Model Name

N817

### FCC ID

SRQ-ZTEN817

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 01/17 to 12/17

### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

GOOD

### Remarks

## Certification

### This Report has been certified by:

SUSAN COCKERHAM ATTORNEY IN FACT

01/08/2018 05:39 PM